



ZONE BROADBAND 2.0

Service Application Form
(Business)
Co. Reg. : 200001768Z

For Official Use Only

Quotation Ref. No. : _____
Member No. : _____

Remarks : 1 For application made on behalf of a company, it should be made by an authorised office/person.
2 Please state N.A. where inapplicable.

Section A : Particulars of Company		<input type="checkbox"/> New Member		<input type="checkbox"/> Existing Member	
Name of Company :			Business Registration No :		
Correspondence Address :				Postal Code :	
Contact Person : <input type="checkbox"/> Dr <input type="checkbox"/> Mr <input type="checkbox"/> Ms <input type="checkbox"/> Mdm <input type="checkbox"/> Mrs			Designation :		
Email Address :		Office No :	Mobile No :		Fax No :
Section B : Billing Arrangement (To complete if different from Section A)					
Billing Address :				Postal Code :	
Contact Person : <input type="checkbox"/> Dr <input type="checkbox"/> Mr <input type="checkbox"/> Ms <input type="checkbox"/> Mdm <input type="checkbox"/> Mrs			Designation :		
Email Address :		Office No :	Mobile No :		Fax No :
Payment Method : <input type="checkbox"/> Credit Card Option (Please provide credit card details below) <input type="checkbox"/> Cheque Option <input type="checkbox"/> GIRO Option (please complete form provided)					
Credit Card Details : <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express					
Credit Card Number : _____					
Name of Credit Card Holder : _____					
Expiry Date : _____ (Month) _____ (Year) (Minimum twelve months validity)					
Section C : Type of Service		<input type="checkbox"/> New Service		<input type="checkbox"/> Modification	
1 Dynamic Package					
<input type="checkbox"/> (i) SOHO : <input type="checkbox"/> SOHO 10 <input type="checkbox"/> SOHO 100 <input type="checkbox"/> SOHO 250 <input type="checkbox"/> SOHO 1000					
<input type="checkbox"/> (ii) SMB : <input type="checkbox"/> Office Basic, 10Mbps <input type="checkbox"/> Office, 100Mbps <input type="checkbox"/> Office Premium, 250Mbps <input type="checkbox"/> Office Ultimate, 1Gbps					
2 Static Package					
<input type="checkbox"/> (i) SMB (1 IP address) : <input type="checkbox"/> 5Mbps <input type="checkbox"/> 10Mbps <input type="checkbox"/> 20Mbps <input type="checkbox"/> 30Mbps <input type="checkbox"/> 40Mbps <input type="checkbox"/> 50Mbps					
<input type="checkbox"/> (ii) Enterprise (8 IP address) : <input type="checkbox"/> 5Mbps <input type="checkbox"/> 10Mbps <input type="checkbox"/> 20Mbps <input type="checkbox"/> 30Mbps <input type="checkbox"/> 40Mbps					
<input type="checkbox"/> <input type="checkbox"/> 50Mbps <input type="checkbox"/> 60Mbps <input type="checkbox"/> 70Mbps <input type="checkbox"/> 80Mbps <input type="checkbox"/> 90Mbps					
<input type="checkbox"/> <input type="checkbox"/> 100Mbps <input type="checkbox"/> 250Mbps <input type="checkbox"/> 500Mbps <input type="checkbox"/> 750Mbps <input type="checkbox"/> 1Gbps					
3 Value-Added Services (Applicable To Static Package For 5Mbps To 50Mbps Plans Only)					
<input type="checkbox"/> (i) Burstable Bandwidth : <input type="checkbox"/> Burst Local (Burstable to 100Mbps)					
Section D : IP Address Requirements (Applicable For Static Package Only)					
<input type="checkbox"/> (i) IPv4 (if more than 1 IP address is required for SMB plans and more than 8 IP addresses for Enterprise plans)					
<input type="checkbox"/> A block of _____ IP Address			<input type="checkbox"/> Monthly Service Fee for Additional IP Addresses (Put a tick in the box provided if applicable)		
<input type="checkbox"/> (ii) IPv6 (minimum 48 IP addresses will be given for SMB and Enterprise plans)					
<input type="checkbox"/> A block of _____ IP Address			<input type="checkbox"/> Monthly Service Fee for Additional IP Addresses (Put a tick in the box provided if applicable)		
(if more than 48 IP address is required for SMB and Enterprise plans)					
Section E : Remarks (Special arrangement, circuit/network configuration plan. Please attach additional sheets if space insufficient)					
Section F : Installation Address					
Installation Site Address for Termination Point (TP)					
(Cancellation Charges will be imposed should there be a change of installation address upon receipt of ZONE order confirmation acknowledgement.)					
Blk / No. :		Unit No. : #	Street Name :		
Building Name :				Postal Code :	
<input type="checkbox"/> Does the customer has an existing CPE ? <input type="checkbox"/> No <input type="checkbox"/> Yes (please state brand/model) _____					
<input type="checkbox"/> Does the customer require a new CPE ? <input type="checkbox"/> No <input type="checkbox"/> Yes					
Customer's contact details for clarification on this request			Customer's technical team contact details for setup and/or testing		
Contact Person : <input type="checkbox"/> Dr <input type="checkbox"/> Mr <input type="checkbox"/> Ms <input type="checkbox"/> Mdm <input type="checkbox"/> Mrs			Contact Person : <input type="checkbox"/> Dr <input type="checkbox"/> Mr <input type="checkbox"/> Ms <input type="checkbox"/> Mdm <input type="checkbox"/> Mrs		
Office No :		Mobile No :	Office No :		Mobile No :
Email Address :			Email Address :		

Section G : Contract Period

Minimum Term : 24-months Others (Please specify) : _____ months
 Customer requested RFS date : _____ (subject to site survey and termination point installation by OpenNet.)

Section H : Charges (subject to GST)

<input checked="" type="checkbox"/> One-Time Charge (OTC)	<input checked="" type="checkbox"/> Monthly Recurring Charge (MRC)
<input type="checkbox"/> Service Activation Fee : S\$ _____	<input type="checkbox"/> Service Plan : S\$ _____
<input type="checkbox"/> CPE _____ : S\$ _____ Brand and Model	<input type="checkbox"/> Value-added Services <input type="checkbox"/> Burst Local (Burstable to 100Mbps) : S\$ _____
<input type="checkbox"/> Installation Fee	<input type="checkbox"/> Rental/Service Fee
<input type="checkbox"/> CPE _____ : S\$ _____ Brand and Model	<input type="checkbox"/> CPE _____ : S\$ _____ Brand and Model
<input type="checkbox"/> Others _____ : S\$ _____ please specify	<input type="checkbox"/> Additional IP addresses : S\$ _____

Section I : Terms and Conditions

- Monthly subscription fee shall be billed and paid one month in advance. The first invoice shall include the period from the service commissioning date pro-rated to the last day of the calendar month plus the next full calendar month.
- A Termination Charge of 50% of the contract value is payable if the service application is cancelled prior to service commissioning date.
- A Termination Charge of 100% of the Monthly Recurring Charge for the remaining service contract period is payable for any premature termination of this service.
- No downgrading of Service Plans is allowed within the Service Contract period. A "downgrade" is defined as changing to a Service Plan with lower Monthly Recurring Charge. Any downgrading shall be treated as a termination, for which customer is liable to pay the charges stated in Clause 2 and/or Clause 3, whichever is applicable.
- Any relocation of the installation site address shall be treated as termination, for which customer is liable to pay the charges stated in Clause 3.
- A cancellation charge of S\$950.00 (inclusive of GST) is payable for any change of installation site address upon receipt of ZONE order confirmation acknowledgement.

Section J : Declaration

*I/We agree to hire the Service(s) and facilities herein mentioned provided by ZONE Telecom Pte Ltd/Partner and agree to be bound by ZONE Telecom's General Terms and Conditions of Service (including any amendments thereto) and the Specific Terms and Conditions for Broadband Internet Services herein contained. *I/We also confirm that the Service(s) and facilities are to be used by *me/us solely for telecommunication between *me/us and *my/our subsidiaries and that the Service(s) and facilities shall not be resold or otherwise provided by *me/us to any other party or person whomsoever, unless ZONE Telecom Pte Ltd agreed in writing otherwise. *I/We further confirm that the information furnished by *me/us herein is true and correct.

Section K : Documents Required (Applicable only for New Customers)

Copy of Company/Business Registration Original Copy of GIRO application form, where applicable

Section L : Customer Authorised Signature

Signature of Authorised Officer	Company Stamp	Signature of Credit Card Holder (for payment by credit card and if different from Authorised Officer)
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Name of Authorised Officer : _____ Designation : _____ Date : _____

Section M : Official Use Only

Department : Enterprise Business

Signature of Manager/Agent incharge	Signature of Authorised Validation Officer
Name of Manager/Agent incharge : _____	Name of Authorised Validation Officer : _____
Assigned Manager/Agent Code : _____	Designation : _____
Date Received : _____	Date Validated : _____

Additional Information or Special Instructions:

Department : Servicing Provisioning

Signature of Service Provision Officer	Processed Date by ZONE : _____
	Date of Site Visit by OpenNet : _____
	Installation Date of TP by OpenNet : _____
Name of Service Provision Officer : _____	Installation Date of NC ONT : _____
Designation : _____	Installation Date of ZONE CPE : _____
Date Received : _____	Service Activation Date : _____

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 Singapore 319637

Corporate Helpdesk: (65) 6720 6726 or 6720 6727 Fax: (65) 6222 1511 (Main) or 6849 4761 (Sales Dept)